Food Pantries:

- Whitewater Crossing Christian Church Life Center, 5771 SR 128, Cleves, OH 45002. PH: (513) 738-7500
  - Pantry Hours: Tues., Thurs. 5:30-7:30pm, Sat. 9:30am-11:30am
  - Clothing, shoes and other assistance are also available at the Life Center.

- BLOC Ministries, 100 College St., Cleves, OH
  - Pantry Hours: Tues., Thurs. 3pm-5pm

- TRAM: Addyston Methodist Church, 218 Main St., Addyston, OH 45001
  - Pantry Hours: Mon & Thurs. 1pm-3pm

- Eden Chapel United Methodist Church, Edward J. Eiding Food Pantry, (Saylor Park), 150 Dahlia Ave.
  - Pantry Hours: 2nd Weds. of the month, Noon-4pm, and 4th Weds. of the month 2-6pm.

- Anderson Ferry Church of Christ, (Delhi): 380 Greenwell Rd., Cincinnati, OH 45238. Ph: (513) 451-3555
  - Pantry Hours: Mon., Thurs. 10am-2pm. Please call before going to confirm and for more info.

Rent/Utility Assistance:

- St. Joseph Catholic Church (St. Vincent de Paul Society), 25 E. Harrison Ave., North Bend, OH Ph: (513) 941-3661
  - Offers rent, and utility assistance (as funds are available). Clothing and furniture vouchers

- Catholic Charities of SW Ohio: (513) 241-7745

- Goodwill Industries: (513) 631-4500

- Homeless Prevention and Rapid Re-housing Program: (513) 381-SAFE *this number is a contact for multiple services in Hamilton County.

Health and Mental Health Services:

  - West: 2170 Anderson Ferry Rd, Cincinnati, OH 45238 Ph: 513-922-4271

- Bestpoint Mental Health Services: Providing school-based mental health services for students of TRLSD
  - Contact your child’s school counselor or Cathy Glatt (Social Services) @ (513) 467-3200 Ext. 1128 for a referral.

The Freestore Foodbank offers a variety of services through their Social Services Dept. Please see the back of this page for more information.
SOCIAL SERVICES DEPARTMENT: Clients receive food, personal hygiene products and household items as available, every 30 days if needed
- Bus tokens and Police Checks available for employment only – must be new employment
- Other assistance includes Birth Certificates and IDs, fan and heater distribution
- Clothing available – (Customers may choose one option below)
  - St. Vincent De Paul Society vouchers available on the 1st Friday of each month – starting at 8:00 am. Limit once per year
  - Back on Track – (Tuesday, Thursday; 9am-11:30am, 1-2 pm) work related and emergency clothing and requires a referral from an employment or social services agency, available every 6 months
- REQUIREMENTS: Needed for each visit - must bring photo IDs or VESTA card for all adult household members. Medical cards, Social Security cards, birth certificates verification of custody for children in household, current piece of mail for proof of address in the last 30 days (you should advise staff if you do not have a permanent address), and current income statement (pay stubs or assistance letter).
  You may also authorize someone to pick up food for you by providing your ID with a signed note and your phone number.

STABILIZATION PROGRAM:

HOUSING SEARCH & SERVICES
- General Housing – helps with emergency housing search / rental assistance when available
- Housing Case Management

HUD - SHELTER DIVERSION
- Must be at risk for homelessness and requires CAP Line referral (513) 381-7233 – (381-SAFE) and may be referred to another agency

FOOD ROOM / FRONT BAY
- Emergency food available Monday – Friday; 8am-3:00pm/service the first 300 people each day - may close earlier due to high demand
- Food Room closed the 1st Friday of each month for inventory and cleaning
- Donations accepted in Front Bay Monday – Friday; 8am-5:00pm & Saturday; 10am-2pm

BENEFITS ENROLLMENT, ENABLING, FOOD STAMPS, NAVIGATOR BENEFITS ACQUISITIONS, SSI

ENABLING OUTREACH SPECIALIST – Program designed to help the homeless receive needed services
- Food Stamps and Medicaid Outreach

SNAP & CALL CENTER – (Food Stamps)
Call Center 351-SNAP (7627)
- Food Stamps and Medicaid Outreach

SSI Services
Help for single homeless persons who are applying for Social Security Benefits ages 18 and older
- Clinical exams, housing assistance, job training, mental health and substance abuse care
- REQUIREMENT: Homeless certificate for SSI Jobs HUD

BENEFITS ACQUISITIONS - AFFORDABLE CARE ACT HEALTH INSURANCE
Enroll clients for Health Care Benefits

DIRECT RENT/PAYEE DEPARTMENT
- Works with customers and landlords to ensure timely rent / bill payment
- Monthly customer group with speakers on financial literacy, tenant rights, employment and community resources

PAYEE DEPARTMENT: Hours 8:00 am until 3:00 pm – closes for lunch 11:30 am to 1:00 pm
- Services include budgeting, banking, advocacy and crisis intervention
Clients referred by Hamilton County Mental Health, DD, Health Care for the Homeless Program